



LIMITED LIFETIME WARRANTY

Genova Products provides a Limited Lifetime Warranty on Genovations PVC decking when installed in compliance with Genovations printed installation instructions. This warranty extends to the original homeowner (Purchaser), for as long as they own and occupy the residence upon which the decking materials are installed. Genovations PVC decking is warranted to be free from defects in workmanship and materials, and will not split, splinter, flake, chalk, rot, deteriorate or suffer structural damage from termites or fungal decay.

Genova Products does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any product failure, product malfunction, or damages attributable to: improper installation of Genovations decking and/or failure to comply with printed installation instructions; use of Genovations decking in an application not recommended by Genova Products and/or all local building codes; problems resulting from defects in or failure of the supporting structure on which Genovations decking is installed; any act of God (such as flooding, hurricane, earthquake, tornado, or other violent casualty); ordinary wear and tear; or improper handling, storage, misuse or neglect of Genovations decking.

It is a condition of this warranty that should your Genovations decking show defects; you must notify Genova Products in writing within 30 days of discovering the claimed defect and prior to beginning any repair or alteration to your deck. The notice must include a detailed description of the claimed defect, with supporting photograph(s), the date of installation of the deck, and proof of purchase. Genova Products must be permitted to inspect the claimed defect as a condition of this warranty. After reviewing all information, Genova Products will make a determination regarding the validity of the claim. If Genova Products determines that the claim is in accordance with the terms of this Lifetime Limited Warranty, Genova Products will provide the necessary deck boards to repair or replace the defective deck boards. This warranty will not cover and Genova Products will not be responsible for costs and expenses incurred for removal of the defective decking, or the installation of the replacement materials. Replacement decking material will be provided that is as close as possible in color to the original installation, but we do not guarantee an exact match.

STAIN AND FADE PERFORMANCE WARRANTY COVERAGE

The specially engineered surface of Genovations decking offers ultra low maintenance performance in outdoor decking. When used in conjunction with proper design and construction practices, Genovations decking will provide stain and fade resistance as outlined below. This warranty coverage is included as part of the lifetime warranty.

Stain Resistance: Genova Products warrants that Genovations decking is resistant to permanent staining resulting from spills of food and beverage items including wine, tea, coffee, fruit punch, sodas, catsup, salad oils, barbeque sauces, mustard and other food or beverages that would typically be present on a residential deck. Spills of these substances need to be carefully and quickly (within a week from occurrence) removed from the decking surface with water and mild household cleaners (non-citrus based cleaner). To qualify for coverage, compliance with the recommended deck care and maintenance procedures must be followed. Genova Products does not warrant stain resistance resulting from spilled or otherwise applied substances that are not properly cleaned with water and mild household cleaners. Materials not covered in the stain resistant warranty include abrasive compounds of acidic or basic pH, non-food and non-beverage substances, including for example, but not limited to, fungicides, bactericides, biocides, plant food, pet or human stains, strong solvents, oil based paints or stains, metallic rust and other abnormal residential deck use items.

Fade Resistance: Genova Products warrants that Genovations decking will resist color change from light and weathering exposure as measured by color change in excess of 5 Delta E (Hunter) units. No material is fade proof when exposed to years of UV exposure and the elements. Excessive discoloration will be based on whether the product evidences a change in color in excess of the five (5) Hunter units as calculated according to ASTM D2244. If the surface of Genovations decking is damaged after the decking is installed, the stain and fade resistance warranty will be voided. The warranty will also be voided if paint or other coating materials are applied to the surface of Genovations decking.

Under no circumstances will Genova Products be liable for special, incidental or consequential damages and liability with respect to Genovations decking shall in no event exceed the cost of replacement product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

This warranty shall only be applicable in the United States of America and Canada.